



CUSTOMER GUIDE

SERVICE INFORMATION

TRASH COLLECTION

Your trash collection is weekly. Service includes a cart.

BULK COLLECTION

Collection of larger items, like furniture or appliances, is available for an additional charge. To schedule and prepay for pickup of your items, go to www.grangerwasteservices.com/customer-support/bulk-pickup-request/.

RECYCLING

Every other week recycling is included with service. Recycling collection is single-stream, which means everything can go in your cart all together without being sorted.

Accepted items include: corrugated cardboard; plastic jugs, tubs & containers; mixed paper; metal cans & foil; boxboard; clear & colored glass bottles & containers; and cartons. For detailed guidelines and a recycling calendar, go to grangerwasteservices.com/stjohns.

CART PLACEMENT

How you place your cart is important. To find out how to place your cart and why it matters, scan the QR code or visit grangerwasteservices.com/place-cart-matters/.



SCAN ME

OBSERVED HOLIDAYS

Our offices and operations are closed for the following holidays:

Christmas Day	Independence Day
New Year's Day	Labor Day
Memorial Day	Thanksgiving Day

If the holiday falls on a weekday, services on and after the holiday will run one day behind for the remainder of the week. If the holiday falls on a weekend, there will be no service delay.

GUIDELINES

COLLECTION TIPS

- You have a collection day, not a collection time. The timing of your pickup may vary due to many factors. To ensure collection, please have your cart at the street the night before your service day.
- Please bag all trash.
- Double bag loose waste like kitty litter, animal waste, sawdust, ashes, insulation and packing peanuts.
- Please limit the weight of your cart to 200 pounds or less.
- Please use 30-gallon or smaller trash bags, and limit bag weight to 30 pounds.

WASTE ACCEPTANCE

To comply with all state rules and regulations and keep you and our associates safe, please follow our waste acceptance guidelines.

Please **do not** put the following in your trash:

- Open, empty or used beverage containers (with a deposit)
- Whole car or truck tires (scrap tires)
- Grass clippings or leaves
- Used oil (Oil filters must be drained for 24 hours before being placed in trash.)
- Rechargeable batteries (includes car batteries, camera batteries, power tool batteries, cell phone batteries and similar)
- Oil-based paint (Latex paint is allowed, but only if dried.)
- Refrigerants/Freon (must be properly removed from appliances prior to disposal)
- Empty drums (unless clean and crushed)
- Explosives, ammunition or firearms
- Propane or other compressed gas tanks (unless empty and disabled)

A complete and detailed list of WASTE ACCEPTANCE guidelines is available at www.grangerwasteservices.com/waste-acceptance, or scan the QR code below.



SCAN ME

OPEN CAMERA OR QR READER & SCAN CODE